

MOTOR TAKAFUL

In the event of an accident or mishap, don't panic.

You just need to follow these steps:

1. Ensure your safety. Do not expose yourself to potential danger at the accident site.
2. Contact our iCARE hotline to seek assistance and guidance.
3. Take photo of the entire accident scene including the surrounding area, your vehicle, and other vehicles involved (showing the registration numbers and the damages), damaged properties, injuries (victims and close-ups), and contributing factors to the accident.
4. Report to our Claims Counters at Accident Care Centre (ACC), in Tungku Link, or in Kuala Belait as soon as possible, during Business hours.

To report, please submit the followings:

- ✓ Duly completed Motor Takaful's Claim Form
- ✓ Original Motor Takaful's Policy Certificate
- ✓ Valid driving license of the Participant and driver
- ✓ Valid Identity Card of the Participant and driver
- ✓ Vehicle registration card
- ✓ Report from the relevant authority (Police – accident involving injuries/death, hit and run, damage to government property, and theft; Fire & Rescue Department – loss involving fire).